

在您為一個問題首次聯繫我們時，準備獲得幫助之前，您需要填寫一張表格，以便我們能迅速為您解決問題。請將該表發送傳真或者郵件給我們，我們將儘快與您聯絡為您解決問題。我們的郵箱是：info@rtqa.com 傳真：00852-30697869

In you as a problem for the first time to contact us, get help before, you need to fill in a form, so that we can quickly solve the problem for you. Please return this form and send a fax or mail to us we will contact you as soon as possible for you to solve the problem.

Our email address is: info@rtqa.com Fax:00852-30697869

此處僅限工程師填寫


The only engineer in

申請編號 Application Number:

日期 (Date) :

產品信息核對表

Product information checklist

英文姓氏: Surname In English	英文名: Other names in English	
中文全名: Chinese name	稱謂: Appellation	
日期: Date		
地址: Address		
公司: Company		
電話號碼: Telephone number	電子郵件: Email	
產品條形編碼: Product code number	備註: 您可以在您的設備上找到像這樣的標籤 Note: you can find a label on your device such like this	
		
操作系統及版本: Operating system version	<input type="checkbox"/> Windows XP Professional (32Bit)	<input type="checkbox"/> Windows 7 Professional (32Bit)
	<input type="checkbox"/> Windows XP Professional (64Bit)	<input type="checkbox"/> Windows 7 Professional (64Bit)
外圍設備: Peripheral equipment		
擴充器: Expansion card		
系統是否已連接至網絡: The system is connected to the network	<input type="checkbox"/> 是 (Yes)	<input type="checkbox"/> 否 (No)
產品名稱和版本號: Product name and version number	在軟件的幫助中，您可以找到產品的名稱和版本號，請填寫完整的版本號。 In the software 's help, you can find the product name and version number, please fill in the full version.	
問題說明和已執行的故障排除過程: Description of the problem and has been performing troubleshooting process		