


在您为一个问题首次联系我们时，准备获得帮助之前，您需要填写一张表格，以便我们能迅速为您解决问题。请将该表发送传真或者邮件给我们，我们将尽快与您联络为您解决问题。我们的邮箱是：info@rtqa.com 传真：00852-30697869

In you as a problem for the first time to contact us, get help before, you need to fill in a form, so that we can quickly solve the problem for you. Please return this form and send a fax or mail to us we will contact you as soon as possible for you to solve the problem.

Our email address is: info@rtqa.com Fax:00852-30697869

此处仅限工程师填写 The only engineer in
申请编号 Application Number: <input style="width: 100%;" type="text"/>
日期 (Date) :

产品信息核对表 Product information checklist		
英文姓氏: Surname In English	英文名: Other names in English	
中文全名: Chinese name	称谓: Appellation	
日期: Date		
地址: Address		
公司: Company		
电话号码: Telephone number	电子邮件: Email	
产品条形码编号: Product code number	备注：您可以在您的设备上找到像这样的标签 Note: you can find a label on your device such like this 	
操作系统及版本: Operating system version	<input type="checkbox"/> Windows XP Professional (32Bit) <input type="checkbox"/> Windows XP Professional (64Bit)	<input type="checkbox"/> Windows 7 Professional (32Bit) <input type="checkbox"/> Windows 7 Professional (64Bit)
外围设备: Peripheral equipment		
扩充器: Expansion card		
系统是否已连接至网络: The system is connected to the network	<input type="checkbox"/> 是 (Yes)	<input type="checkbox"/> 否 (No)
产品名称和版本号: Product name and version number	在软件的帮助中，您可以找到产品的名称和版本号，请填写完整的版本号 In the software 's help, you can find the product name and version number, please fill in the full version.	
问题说明和已执行的故障排除过程: Description of the problem and has been performing troubleshooting process		